

ONLINE STUDENT SATISFACTION SURVEY ON HOSTEL FACILITIES (Academic initiatives facilitated by IQAC: 2023-24)

Quality assurance is to ensure that the acceptable standard of education is being maintained in the institute. Student Satisfaction Survey (SSS) is one of the methods to measure the quality of education received by the students.

However, during 2023-24, a little modification was done in the content of SSS Form in context with the previous experiences of data collection. And, instead of in-person data collection, the satisfaction survey was carried out on-line that was created in the Google form and linked to the college web-page.

SSS was in the form of Four Point Rating Scale that had 25 items with a total score of 100. The students were informed to fill the form online and the data was collected in a stipulated time period. Further, after such online data collection, the members of IQAC have analyzed and interpreted the same using descriptive statistics. Details furnished hereunder –

Scoring & Parameters

Score out of 100	Score in %	Educational Experience (Parameters)
20 & below	20% & below	Poor Satisfaction
21 - 40	21% - 40%	Fair Satisfaction
41 - 60	41% - 60%	Good Satisfaction
61 - 80	61% - 80%	Very Good Satisfaction
81 & above	81% - above	Excellent Satisfaction

Courses	n=187 Number of students responded		
	B. Sc (N)	PB B. Sc (N)	M. Sc (N)
	29	00	01

Analysis and Interpretation of Data

Item I – Overall percentage-wise distribution of student's satisfaction on Hostel Facilities of our institute

Item II – Overall area-wise percentage distribution of student's satisfaction on Hostel Facilities of our institute

Item III – Item-wise percentage distribution of student's satisfaction on Hostel Facilities of our institute

v.s. 21/02/24
Chairperson
Hostel & Mess Committee
Dr. P. D. N. I. Amravati



Section A: Overall percentage wise distribution of student's satisfaction on Hostel facilities of our institute

Section B: Area wise percentage distribution of student's satisfaction on Hostel facilities of our institute

Section C: Item wise percentage distribution of student's satisfaction on Hostel facilities of our institute

Section D: Course wise percentage wise distribution of student's satisfaction on Hostel facilities of our institute

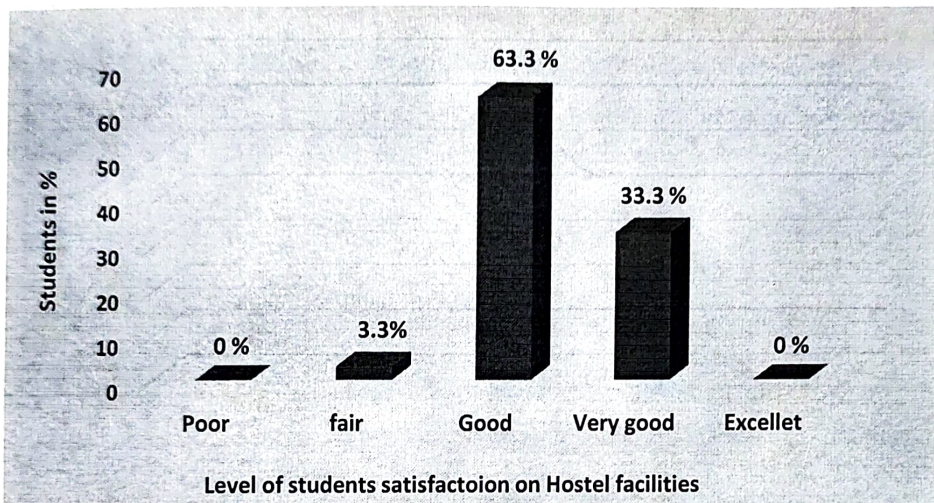


Figure 1: Overall percentage wise distribution of student's satisfaction on Hostel facilities of our institute

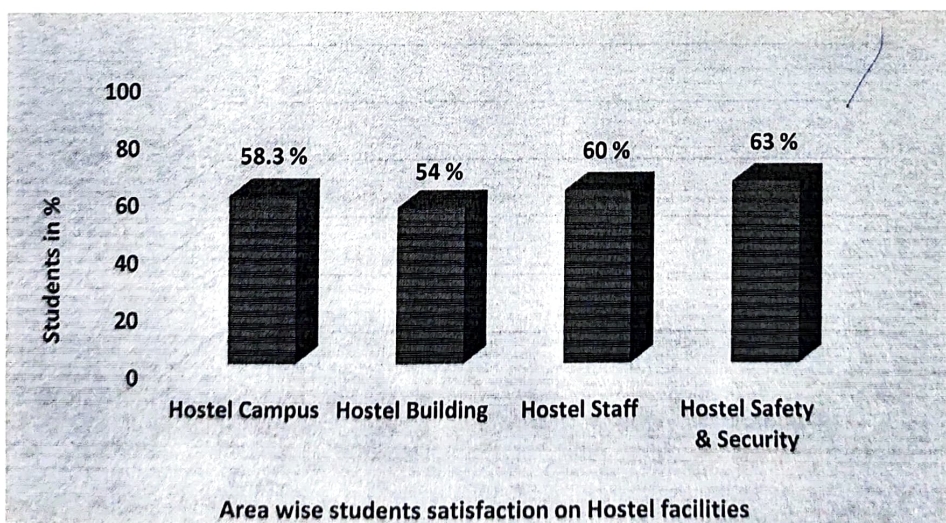


Figure 2: Area wise percentage distribution of student's satisfaction on Hostel facilities of our institute

V. P. / 21.04.24
Chairperson
Hostel & Mess Committee
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Item no III- Item wise percentage distribution of student satisfaction on hostel facilities

Sr. No	Item	%	Level of Satisfaction
I	The Hostel Campus		
1	Reputation of your hostel	70	Very Good
2	Area (size) of your hostel	67	Very Good
3	Sanitation/Ambience of your hostel	68	Very Good
4	Green campus and Eco-friendly	76	Very Good
5	Ground for sports/games & other activities	63	Very Good
6	Easy access from bus stand/ railway station/ central area of the city	76	Very Good
II	The Hostel Building		
7	Size of your room	72	Very Good
8	Lighting and ventilation of your room	72	Very Good
9	Table & chair facilities	75	Very Good
10	Commons rooms for combined study	63	Very Good
11	Warden room	77	Very Good
12	Drinking water facilities	71	Very Good
13	Toilet facilities	61	Very Good
14	Sanitary pad incineration machine	47	Good
15	Your canteen (cleanliness & hygiene)	48	Good
16	Housekeeping facilities	62	Very Good
III	Hostel Staff		
17	Total hostel staff available for you	71	Very Good
18	Proficiency/efficiency of hostel staff	71	Very Good
19	Time sense of hostel staff in their work	74	Very Good
20	Support and help of hostel staff with regards to your personal issues	72	Very Good
IV	Hostel safety & security		
21	Availability of security guards round the clock	72	Very Good
22	CCTV Cameras in and around the hostel campus	79	Very Good
23	Vishakha committee for your protection	79	Very Good
24	Anti-ragging measures & grievance red-ressal	77	Very Good
25	Fire extinguisher for your emergency	71	Very Good

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ONLINE STUDENT SATISFACTION SURVEY (2021-22)

INTERPRETATION OF DATA

Item I – Overall percentage-wise distribution of student's satisfaction on Hostel facilities of our institute

With regard to overall percentage, around 63.3% of students had good satisfaction on educational experiences whereas the poor & fair level of satisfaction was 0% & 3.3% respectively. However, 33.3% of students have reported that their satisfaction on educational experiences was Very Good. Further, 0% of them had excellent satisfaction on educational experiences of our institute (figure - 1).

Hence, it can be interpreted that the quality of education ranges from average level to good level.

Item II – Overall area-wise percentage distribution of student's satisfaction on Hostel facilities of our institute

With regards to overall area-wise percentage distribution of student's satisfaction reveals that higher percentage (63%), (60%) (58.3%) of students had Very good satisfaction with safety and security, hostel staff facility and hostel campus respectively, whereas lower percentage (54%) of students had good satisfaction with hostel building.

Item III – Item-wise percentage distribution of student's satisfaction on educational experiences of our institute


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